

Minutes of Meeting of
UPJN units of 7 ULBs being assisted by AMRUT for Sewer House Connection (HSC)
through CSO facilitation and the concerned ULB officials

Directorate of local Bodies; August 2nd, 2019

Background

1. The Director, Directorate of local bodies, Department of Urban Development, by being the nodal officer for the CSO-led assignments under the SMCG, AMRUT and SBMU missions, laid out monthly review of the project proceedings. The points and progress review are -
 - **Status of UPJN accomplishment of HSCs**; reasons for non-attainment and redressal thereof. The UPJN would also appraise status of readiness of the sewer networks to be made operational in terms of (a) completeness, and (b) chocking/blockage etc.; if any, that might risk the operational aspects of house sewer connections.
 - **Progress of CSO-led facilitation of HSCs** – citizen's response; issues that are recorded while benchmarking the status of house connection process. This is important to enable UPJN to make immediate corrective intervention.
 - **Progress of ULB verification of CSO work and payment thereof**. Reasons behind timely or delayed progress and actions that sought to be initiated to generate favourable ground results.
2. In the series, the first structured meeting was held on June 19th 2019; **the second meeting was held on August 2nd 2019** – this document presents a minute of the second meeting. It was decided to schedule the review meetings on a regular basis and the onward meetings in the first week of every month. Proposed dates for the next meeting is submitted at the end of this document seeking an approval from the Director, Local Bodies.

Specific context of this meeting

3. Vide the government order dated April 24th 2019, the DoUD approved funds to several ULBs for payment towards CSO work done thus far. The ULBs where DoUD assigned priority were taken up for CSO operation. These are; Lucknow (3 projects), Kanpur (2 projects), Prayagraj (2 projects) and Varanasi (2 projects). After CSO payments processed in these ULBs; except in Varanasi, CSO engagement restarted made

significant strides in Lucknow and Kanpur. The Directorate explored the option of expanding upon the field operation for additional ULBs where UPJN has reported decent progress in accomplishment of HSCs. 3 such ULBs were identified : Ballia, Azamgarh and Ayodhya.

4. Objective in this meeting for these UPB were three-fold –
- Be appraised of the progress made by UPJN in these 7 ULBs and readiness thereof to prepare for the next steps;
 - Orient the 3 new ULBs to understand the contour of the sewer house connection program and rationale and mode of involvement of CSOs; how digital portals enable management of the program; and
 - Direct the 4 ULBs operational on house sewer connection program to appraise progress on various parameters such as ULB verification of CSO work and payment thereof.

Bullet – 1 : Progress reported by UPJN

5. The meeting commenced with UPJN units reporting progressive status of no. of HSCs provided to households. The following table appraises the status in two reporting dates and the differential progress. As the table shows, approx.. 53% of HSCs are still to be provided by UPJN. Differential progress is reported to be 1.2% over the progress reported on June 19th 2019. A detailed progress sheet has been attached as **annex 1**.

UPJN units	Progress reported				Timeline for completion
	Estimated	Jun. 19 th 2019	Aug. 2 nd 2019	Differential progress	
Total	4,45,236	1,23,079	2,35,490	1,520	
Lucknow	1,81,370	74,852	75,576	724	Aug. 2019 for 2 projects & Dec. 2019 for 1 project
Kanpur	42,676	16,385	16,385	-	Dec. 2019 to Jun' 2020
Varanasi*	50,260	-	24,171	NA	Not given
Prayagraj 1*	1,24,443	-	86,720	NA	Not given
Prayagraj 2	25,000	19,760	19,760	-	Oct. 2019
Ayodhya	7,649	4,890	5,192	302	For 2 phases respectively : Sept. 2019 & Sept. 2020
Ballia	7,171	4,412	4,832	420	By Nov. 2019
Azamgarh	6,667	2,780	2,854	74	Approx. 3,000 addl. HSCs by Sep. 15 th

- Did not attend the meeting of June 19th 2019

6. As were assumed, UPJN units for the 3 new ULBs have promised to complete respective works by December 2019. Nearly 4 months to go (Sept. to Dec.' 2019), this is an opportune time for the CSO mobilization to take place and enable citizens to participate in the process of sewer house connections, in the following stages and access all relevant information.

Progress of Kanpur

7. Status of 3 projects of Kanpur was given due cognizance. The chair took exception of the poor progress and the slow implementation on the ground (ref. table). The UPJN unit in-charge was directed to submit in writing a revised target against the sanction proposal. The directorate would follow up with UPJN by writing along expediting the work of the STPs and other remaining works.

UPJN Unit	Name of project	Status of HSCs			Timeline(expected date of completion)	Official in-charge/ Rep.	
		Est. no.	Achieved				Remaining
1	2	3	4		5	6	7
Kanpur GPCU UPJN	Kanpur Sewer Connection Dist-2 nd Part – B	5,718	10	0%	5,708	Jun-20	Ghanshyam 947394274 1
	Sewerage Dist. – 3 rd	8,146	–	0%	8,146	March. 2020	Do
	Sewer works in Dist. 4 th Extension sewer line	13,512	1,072	8%	12,440	Dec-19	Do

Bullet – 2 : CSO-led facilitation of HSCs

8. For Lucknow, the CSO facilitation was impressive with more than 10,000 HSCs registered, updated and verified by state support unit (SSU) and the concerned ULB. Highlight of the CSO work as quality connotation is of zero rejection at the level of ULB verification. As on the day of meeting, nearly 93% of HSCs updated by CSOs were verified by SSU and nearly 70% verified by ULBs.
9. It was appraised that Kanpur Jal Kal Vibhag, for the month of July, was slow in ULB verification of CSO work. The inhibition shown in taking up the trail of activities in the assignment for last one year _ from verification to CSO payment. As on the date of

submitting this meeting minute, Kanpur Jal Kal Vibhag is yet to verify a single HSC of the 770 verified by the SSU. Clearly, for these, the CSO payment now defers to next month (Sept. 2019), as the next e-invoice would be auto-generated on August 31st night only. This has caused untimely payment to CSO workers that were due in August first week. One may note, in the same period, Lucknow Jal Kal Vibhag has verified nearly 7,200 HSCs because of consistent performance on the ground.

10. For Prayagraj, the ULB has recently cleared CSO e-invoices but the CSO payment is yet to take place. The SSU has access to a list of 17,500 HSCs completed by UPJN and a total of 86,720 completed HSCs are reported by UPJN in this meeting. Quick processing of CSO payments would enable launch of large team of workers to achieve these numbers.
11. CSO payment in Varanasi is due for more than a year and only one of the 3 CSOs has to be paid for. The ULB could trigger CSO operation as it takes up the outstanding dues.
 - On justification of UPJN representative of Varanasi, it was noted that the HSC target appraisal carries discrepancy. A written letter on estimated target and progress thereof; was sought by the chair.

Bullet – 3 : Progress of ULB verification of CSO work and payment thereof (*Embedding the issue of 'improving reporting on aasaan.website portal'*)

12. Lucknow Jal Kal Vibhag, while sharing its strategy along ULB verification and CSO payment processing, underlined the need for restoration work after the HSCs are duly verified. Often; it reported, the citizens complain about restoration work left out for a long time. The SSU while endorsing the point suggested that aasaan.website may consider clear reporting on status of restoration for each of the HSCs but the CSO with little remuneration may be allowed to withdraw from the process as the HSCs updating is reported. The SSU promised to effectuate improvement in reporting of restoration work on aasaan.website also enabling a console-access to UPJN units.
13. While discussion on CSO payment, the Chair expressed caution on delays being made by few ULBs and called for distinct reporting on status of CSO payment for each of the ULBs with time-denomination in pendency. The SSU also assured of such an improvement soon.
14. As UPJN started sharing lists of HSCs with SMCG and SSU, the progress of HSC updating and citizens' mobilization has gained high momentum. However, the session

discussed on discrepancies in the list – feedback around which have been shared several times. It was discussed that UPJN perhaps shares the unverified lists received from the contractors. Types of discrepancies reported in the lists are (a) with no or incomplete connections, (b) houses with no mobile number, and (c) repeat lists. To address this issue and make house-listing more scientific, a proposal for listing on the aasaan.website was mooted. The SSU assured of revert on the matter after due consultations with UPJN and the aasaan.website technology agency.

15. The chair directed all the UPJ N units to submit in writing status of achievement by every subsequent meeting and attach corresponding list of HSCs with mobile numbers of the house-owners being reported.

Next meeting

16. The next meeting may be convened on the Sept. 3rd 2019, Tuesday, if the Chair finds it suitable. The preparations may be done accordingly.

Annex – 1 : UPJN progress reporting sheet
Annex – 2 : List of attendees.

(Dr. Kajal)
Director

Directorate of Local Bodies

Sector-7, Gomati Nagar Extension, Lucknow, U.P.

Letter No. – 5 / 24110 / 756 / CSO / Sa / 2019 Lko.

Date: 9 August 2019.

Copy for information & implementation to:

1. PS to the Principal Secretary DoUD, GoUP to bring to the notice of the Principal Secretary.
2. PA to the Mission Director – AMRUT, UP to bring to the notice of the Mission Director – AMRUT.
3. MD, UPJN to kindly direct the concerned UPJN officials for further action at their level.
4. Advisor: Programme Implementation Support, SMCG-UP, DoUD, GoUP.
5. State Support Unit-II, HSCs DoUD, GoUP.
6. All participants from UPJN and ULBs as per Annexure-2 for appropriate action at their level and e-mail the update at - diruplb2012@gmail.com, isa@smcg-up.org, msshukla1@gmail.com, vanshika.912@gmail.com
7. Executive Assistants to the Director-ULBs, GoUP.
8. Junior Programmer for E-mail.

(Dr. Kajal)

Director

Annex – 1 : Progress reported by UPJN

SI.	ULB	UPJN unit/ ULB	Name of project	Status of HSCs			Timeline (date of completion)	Official in-charge/ Representative (name & mobile no.)	
				Est. no.	Achieved	Remaining			
1	2	3	4	5	6	7	8	9	
Total				445,236	215,730	48%	220,367		
1	Lucknow	Temp. Gomti Pollution Control unit, Lucknow	Sewerage district 1 st	31,000	29,162	94%	2,562	Aug-31	Er. Saurabh Srivastava Project Manager, Mo No- 9473941836
		DO (Not in scope of CSO facilitation)	Sewerage Wales of Smart city (SD 4 th Zone 1 st Part 2 nd	38,649	-	0%	38,649	Dec-20	
			Sewerage Wales of S D 4 th Zone 3 rd	2,000	-	0%	2,000	Dec-19	
		Gomti Pollution control unit 4 th &1 st	Sewer dist.3 part 1	50,500	25,118	50%	10,382	Dec-19	
		Gomti Pollution Control unit – 4 th	Sewer dist.3 part 2	24,540	21,296	87%	3,244	Aug-19	
		GPCU 4 th (Not in scope of CSO facilitation)	Sewerage wales of in 4 th Zone 4 th	34,681	-	0%	34,681	Jun-21	
2	Ayodhya	Ayodhya UPJN	Ayodhya Sewerage house connection	6,200	5,102	82%	1,350	Sep-19	Sunil Kumar Singh 9532501783
			Ayodhya Sewerage Scheme Phase – 2	1,449	90	6%	1,409	Sep-20	
3	Ballia	Ex. Engineer	Sewer ----- &46 Cr/	7,171	4,832	67%	7,171	5 Month	9473942210

Sl.	ULB	UPJN unit/ ULB	Name of project	Status of HSCs			Timeline (date of completion)	Official in-charge/ Representative (name & mobile no.)	
				Est. no.	Achieved	Remaining			
1	2	3	4	5	6	7	8	9	
Total				445,236	2157,30	48%	220,367		
4	Azamgarh	Ex. Engineer Azamgarh	Sewer House Connection	6,667	2,854	43%	3,813	2,998 HSCs to be done by Sep 15 th 2019	Er. S K Singh, 9473942707
5	Prayagraj	GPCU, UPJN Prayagraj	Sewer House Connection 48693	25,000	19,760	79%	5,240	Oct-19	A.K. Chaudhary 9473942172
				1,24,443	66,960	54%	57,483		
6	Kanpur	GPCU UPJN Kanpur	Sewer Dist-2 nd Part – B	5,718	10	0%	5,708	Jun-20	Ghanshyam 9473942741
			Sewerage Dist – 3 rd	8,146		0%	8,146	March 2020	Do
			Sewerage Dist – 4 th	15,300	15,303	100%	-		Hansraj Singh 9473942691
			Sewer works in Dist - 4 th Extn. sewer line	13,512	1,072	8%	12,440	Dec-19	Do
7	Varanasi	GPCU - I		50,260	24,171	48%	26,089	-	Md Afzal Khan, PM Mob. 9473942689

Next page : List of participants

Annexure 2 : List of attendees

ULB	Representatives of - (with designations & mobile no.)	
	UPJN	Jan KaVibhag/ ULB
1. Lucknow	Rajesh Kumar, PM Mob. 9415135606, Email : projectmanager952@yahoo.com	SK Verma (GM) Mob. 8795832560 Email : jalkalko@gmail.com
	Nirmesh Singh, PE, GPCU Mob. 9473941834 Email : engnirmesh@gmail.com	Sarvesh Mishra, IT Expert, Mob. 8009555554 Email : nodaljklmc@gmail.com
	Saurabh Suman, EE(HQ) Mob. 9415434657 Email : _____	-
	Saurabh Srivastava, PM, Temp, Mob. 9473941836 Email : pmtgpcu@rediffmail.com	-
2. Kanpur	Devendra Singh, PM Unit II GPCU Mob. 9044808501 Email : pmgpcu@gmail.com	Sunil Kumar (Designation : _____) Mob. 9235553876 Email : gmjkanpur@gmail.com
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	-	KarimalHaq, (Comp. Operator) Mob. 9696802767; Email : allahabadjalkalvibhag@rediffmail.com
4. Varanasi	Md Afzal Khan PM GPPU I, Mob. 9473942689 Email : gpputm1@gmail.com	Siddharth Kumar EE, Mob. 8935000978 Email : gmjknvs@gmail.com
5. Ayodhya	Rahul Rai, PE, UWU, Mob. 455576000	Kapil Sharma (Comp. Operator) Mob. 8090640115

ULB	Representatives of - (with designations & mobile no.)	
	UPJN	Jan KalVibhag/ ULB
	Email : pmnkeupjnf7d1@gmail.com	Email : _____
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	-	Narendra Singh (A O) Mob. 8400231183 Email : narendra1984@gmail.com
6. Azamgarh	S K Singh, (EE) Mob. 9473942707 Email : ee_2ca_azamgarh@yahoo.in	Shesh Nath Prasad (EO) Mob. 9984275027 Email : nppazh@gmail.com
	Sanjay Kumar Verma (JE, NPP) Mob. 9415380584 Email : nppazh@gmail.com	Sauresh Singh (UIS.) Mob. 8726693710 Email : nppazh@gmail.com
	Avdesh Kumar Chaudhary (JE) Mob. 8874925714 Email : ee_2ca_azamgarh@yahoo.in	-
7. Ballia	Qayam Husain (EE) Mob. 9473942710 Email : upjn.ballia@gmail.com	Mohd. Shamim (JE CV) Mob. 9120576979 Email : shamim.1993@rediffmail.com
	-	Dr.Indu Shekhar Mishra (EO) Mob. 9452600748 Email : drismishra@rediffmail.com